



PARK MOUNT CARE HOME

Pallottine Missionary Sisters, Park Mount Care Home
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Registered Charity 234185



PARK MOUNT CARE HOME

“The staff are very kind and caring and I receive all the care and support I need.”



Providing quality residential and respite care

Park Mount is a purpose-built care home for older people and our aim is to provide a high level of care in quality surroundings. We feel that those who make Park Mount their home should live with dignity, have the respect of those who support them and be assisted and encouraged to live a full and active life, with choices and involvement in every decision that affects them directly.

At Park Mount we believe people have a right to:

- ✓ A high standard of personal care and support
- ✓ A well-trained and committed staff team
- ✓ Consideration, respect and kindness from all members of staff
- ✓ A homely and safe environment
- ✓ Make their own lifestyle choices
- ✓ Freedom of choice
- ✓ To be involved in all aspects of their lives
- ✓ To be consulted in all aspects of living in the home
- ✓ Receive visitors whenever they wish

Philosophy of care

The philosophy at Park Mount is to provide a holistic person-centred service with personalised care and support at all times.

Our staff team

We regard it as a top priority that we provide a high standard of care to our residents and therefore recruit staff who will fit into our friendly and caring team. Staff are sympathetic, and are able to recognise, understand and cater for people's individual needs.

All of our healthcare assistants are trained to either NVQ level 2/3, or are currently working towards these qualifications. All of our members of staff receive the mandatory training needed to provide the high level of care we provide. Equally important to their training is warmth, compassion and empathy.

Treating all with dignity and respect

We treat each person with dignity and respect, never forgetting that each resident is an individual - someone with a lifetime of experiences, interests and memories. Their family and friends will always be made welcome, encouraged to visit, stay for a meal and spend time together.

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Park Mount accommodates thirty five people, all in single en-suite rooms. The home had a complete refurbishment in 2011 and provides a quality environment for its residents.

- ✓ Long and short-term stay (including respite)
- ✓ 24-hour care and support
- ✓ Regular visiting chiropodist and hairdresser
- ✓ Laundry service
- ✓ Social and recreational activity programme
- ✓ Individually priced care packages according to need
- ✓ Day care facilities

Accommodation:

- Thirty five en-suite bedrooms
- Alarm systems in every room
- Three lounges
- Two dining rooms
- Bath and shower facilities suitable for individuals' needs
- Lift access to second floor
- Wheelchair access throughout the home and garden
- Garden
- Chapel - regular services and all denominations welcome

